



Office of the Durham Police and Crime Commissioner

Police and Crime Plan 2013-17

2014 Refresh

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Introduction



As Durham's first ever elected Police and Crime Commissioner I take enormous pride in my role in representing the people of County Durham and Darlington. My first Police and Crime Plan set out the commitments I made in my manifesto. I have now been in office for over a year and feel that it is time to refresh this Police and Crime Plan and build upon those original commitments.

This refreshed plan sets out my vision and commitments and the objectives which I believe will help to achieve this. This plan provides strategic direction for the Chief Constable, who has responsibility for day to day operational policing. A key responsibility of my role is to hold the Chief Constable to account for delivery of this plan on behalf of local people.

My vision for County Durham and Darlington remains unchanged and it is **“to achieve excellence in local policing and the highest levels of public confidence by working alongside communities and partners to address what matters locally”**.

There are many challenges to face in my quest to achieve my vision, the biggest of all being the increasing financial challenge which is upon us as the austerity period continues. Initially it was indicated that the austerity period would be drawing to an end at this time. However the Government now report that it is likely to continue until at least 2020. The funding we receive from the Government has reduced year on year, and for 2014-15 a further cut of £4.2 million has been made. The force has responded well by delivering huge efficiency saving exercises and will have to deliver more over the next few years. It is going to be a challenge and things will get tough but it is a storm that we have to weather.

Despite these difficult times, I am very proud to report that County Durham and Darlington remain among the safest places in the country to live. We have below average crime rates, above average detection/ outcome rates, above average victim satisfaction coupled with below average levels of council tax. This performance puts us in an excellent starting position for the period of continued austerity.

In my first plan I set my objectives in the form of my personal and community based priorities. These priorities are designed to aid the achievement of my vision. During my time in office good progress has been made towards the achievement of my priorities and I do not propose to change these for this refreshed plan.

I have endeavoured to get out into the community and meet with the people that I represent and I plan to build upon what I have already done and engage with even more of our citizens as this is the only way I can fulfil my role by ensuring that I listen to you. I have established Community Panels across the force area and I regularly engage with these valuable groups and plan to use them and other engagement mechanisms to ensure that I am driving business in the right direction and achieving what the people want.

I am thankful for the ongoing commitment of officers, staff and PCSOs alike. However, the police alone cannot fight crime. Therefore I am grateful to our partners and communities across County Durham and Darlington for working together in partnership to achieve our priorities and improve our communities. Together we can make a difference.

My Vision, Commitment and Values

My vision for County Durham and Darlington is “**to achieve excellence in local policing and the highest levels of public confidence by working alongside communities and partners to address what matters locally**”.

As part of that vision, I still want to achieve the following outcomes of:

- **making local communities and the victims of crime feel empowered**
- **maximising the benefits of partnerships**
- **using our resources intelligently**

My objectives for achieving these outcomes, which remain unchanged from my original plan published in 2013, are:

- My **personal priorities** drawn from my election manifesto, which are:
 - **To reduce the impact of domestic abuse, particularly violence against women and girls.**
 - **To reduce the impact of hate crime.** This is when someone becomes a victim of a crime because of who they are and includes disability, gender, race, religion, bullying and cyber bullying.
 - **To improve engagement with local communities across the constabulary area.**
- My **community priorities** are:
 - **To tackle anti-social behaviour.** This is any selfish activity which is a nuisance, intimidating, destructive or affects someone else’s quality of life.
 - **To tackle the harm caused to individuals and communities by alcohol and drugs.** This includes underage drinking, excessive alcohol consumption, licencing issues and irresponsible retailing, drug taking, drug dealing etc.
 - **To improve road safety.** This includes tackling careless and dangerous driving, speeding, illegal or inconsiderate parking, mobile phone use when driving and other inappropriate behaviour.
 - **To make our policing services visible at all times.**

The Community Priorities were founded on a range of evidence bases when developed in 2013. To ensure that these are still valid, I have again considered a series of up to date evidence bases, which verify that they are still the right things to focus upon. The evidence bases I have utilised are:

- The Strategic Policing Requirement issued by the Home Office
- The Strategic Assessment prepared by the force December 2013
- Community Consultation with my community panels January 2014
- The needs assessments prepared by both our community safety partnerships November 2013
- The opinion of the Chief Constable
- The views of the Police and Crime Panel

Although I have set my personal and community priorities as a focus and steer this does not of course mean that I or the force will neglect the other areas of policing. Policing today involves a vast range of services and issues that need to be addressed. Research rightly so tells us that the public expects us to deal with these issues as well as the chosen priorities.

For example, the evidence I have consulted when reviewing the priorities has given a clear indication that we need to be aware of the impact that mental health issues have on our services. We will be looking into how we can mitigate these impacts and how we can work with our partners to address this over the plan period. I am part of a national working group looking into mental health issues as part of the Association of Police and Crime Commissioners, will help to shape local and national policing development.

I am also committed to supporting the Integrated Offender Management Units (IOMUs) across both Durham and Darlington, as changes progress in relation to the transforming rehabilitation agenda. I welcome the extension of supervision to those serving 12 months or less as this group has disproportionately impacted on our reoffending figures, however like many others I am concerned at the possible threat to partnership working as supervision of a significant number of local offenders moves into a commercial setting. The IOMU units have been developed to identify those individuals who commit the largest number of offences in our area and work in partnership in order to offer speedy but appropriately assessed support as well as fast tracked catch and convict where needed. The IOMUs are managed as part of the Safer Durham and Darlington partnerships and have dedicated staff from across the criminal justice agencies as well as support from housing, health, employment and drug and alcohol treatment services. Assessments are based upon local evidence which identifies the priority offending pathways at any one time and securing resources in the local area to meet this need. Both Durham and Darlington IOMs have consistently achieved approximately 60% reductions in their cohort reoffending rates over the last two years and I intend to work closely with the Ministry of Justice to ensure that this quality of service is replicated in any commercial contract.

I have also been involved in cyberbullying campaigns with young people across County Durham and Darlington. This area of work links to my personal priorities of hate crime and improving engagement with communities.

I have developed a 'plan on a page' which is a summary of this document. It shows my vision, desired outcomes, my objectives, what will help me to achieve my objectives, how I will align and use my resources and the relationships they all have with each other, this can be found in appendix 1.

Support of the Chief Constable

This refreshed Police and Crime Plan provides strategic direction the Chief Constable who is charged by law with the impartial direction and control of the police force which in effect is the responsibility for the day to day operational policing that will deliver this plan.

The Durham Constabulary area covers the local authority areas of Darlington Borough Council and Durham County Council which covers a total of approximately 2,460 square kilometers with a population of 618,200 (Census 2011). Darlington lies in the South, and is our largest town. In the east we have Durham City and the larger industrial and commercial towns which are a contrast to the west which is predominantly rural and is sparsely populated.

The Chief Constable and his senior staff have been closely involved in the development of this plan and the consultation processes used to establish the community priorities. The constabulary has used this Police and Crime Plan to develop their strategic plan for 2014-15 and any associated delivery plans.

The force's leadership team is committed to ensuring that County Durham and Darlington remain among the safest places to live and work in the UK. The Chief Constable is committed to leading a

force which delivers excellent policing to the people of County Durham and Darlington, inspiring confidence in victims and our communities, by:

- protecting neighbourhoods
- tackling criminals, and
- solving problems

The Constabulary’s strategic plan includes the priorities set in this plan, and is divided into five key delivery areas:

- What they want to achieve
- What they need to be good at
- What will help them to do it
- How they will align their resources; and
- How they will deliver value for money.

Successful delivery of the objectives will ensure that together we achieve the outcomes of increased confidence and high levels of satisfaction.

A copy of the force’s strategic plan on a page will be available on their website at:

<https://www.durham.police.uk>

Use of Resources

Finance

Budget

I am responsible for setting the police budget, and I face significant challenges ahead, due to the continuing austerity measures imposed by Central Government. I am committed to ensuring the communities receive value for money by ensuring that the budget available to us is used in the most effective way which is essential in these challenging times.

Again I have set a robust budget for 2014-15 that is balanced, does not rely on the use of reserves and aims to protect the quality of policing in County Durham and Darlington. The budget is made up of two elements, the revenue budget which covers day to day expenditure, and the capacity budget which covers improvements to buildings and the purchase of new vehicles and equipment.

<u>Revenue Budget</u>		£ m
Pay		98.1
Non Pay		17.9
Total		116
Council Tax		90.6
Government Grant		25.4
Total		116

<u>Capital Budget</u>		£ m
Buildings		6.1
Vehicles		1.1
ICT/ Equipment		2.3
Total		9.5
Grant		2.9
Reserves		0.4
Borrowing		6.2
Total		9.5

Further details about the budget can be found on my website at:

<http://www.durham-pcc.gov.uk/Finance/Financial-documents-and-reports.aspx>

Government Grant

For 2014-15 there have been further reductions in the amount of grant we receive from the Home Office. This reduction totals just over £4.2 million for 2014-15. Initially austerity was only expected to last until 2015, however it is now expected to last until 2020.

Precept (Council Tax)

I am very appreciative of the financial pressures with which every household is faced in the current economic climate. However, for us to maintain an efficient and effective police force, slight increases in precept for 2014-15 are necessary. I will always consult with the community on the precept via online consultation and with my community panels. The consultation for 2014-15 sought views on a precept increase 2% which overall was supported, and agreed by the Police and Crime Panel in February 2014. I took the decision to increase, it by 1.99%. In real terms this means an increase of 4p per week for a Band A property or £2.07 per year, or 6p per week for a band D property or £3.10 per year. Across the force area over half of households are in a Band A.

Medium Term Financial Plan (MTFP)

I have worked with the Constabulary to update our MTFP which projects our financial position over a five year period. The projections in the plan will require some difficult decisions. However, the past practice of trying to 'keep ahead of the curve' in terms of delivering savings puts our budget in a relatively strong position as a basis for planning ahead.

Collaboration

Providing better public services with less money was a key theme of the Government's Comprehensive Spending Review. This included a requirement upon Police and Crime Commissioners and forces to deliver greater value for money policing services, while at the same time maintaining or improving upon current performance. One of the solutions encouraged by the Government was enhanced collaborative working between forces and other public sector or private sector partners.

The force is currently an active partner in more than 80 separate initiatives for collaborative working with partners. These initiatives range from legally binding contracts to ad-hoc arrangements between managers on a regional or local level on functions such as intelligence, firearms and roads policing and serious and organised crime. There are also a number of national collaborative initiatives where the force is an active partner, the most notable being Operation Tornado, which is the national response to the issue of metal theft.

I have agreed with the Chief Constable that collaboration with one or more partners within clusters, other than for local policing, will be considered in all areas of business as part of a range of options to address the threats identified across County Durham and Darlington. This is to ensure that we deliver excellent policing to inspire confidence in victims and our communities by protecting neighbourhoods, tackling criminals, and solving problems around the clock. Currently around 9% of our overall expenditure is spent in connection with collaborative initiatives and we are working with more than 40 strategic partners.

Value for Money (VFM)

Value for Money is important to each of us and is considered when we make decisions that will impact on the lives of ourselves, our families and our community. VFM has the same level of importance to the police service when it is delivering services to the community of County Durham and Darlington. It is the way that we consider what services are needed by our communities and measure the outcomes from that service delivery. VFM drives the process that ensures the appropriate resources are applied to each service area, enabling the Force to respond promptly and effectively to emerging priorities. Governance arrangements exist with the Force to ensure that VFM is monitored and delivered across the breadth of the Constabulary's services.

Assets

In 2013 I approved the Estates Capital Programme for the force area as set out in the 2013/14 Medium Term Financial Plan (Budget Book), which can be found on my website at: <http://www.durham-pcc.gov.uk/Finance/Financial-documents-and-reports.aspx>

During the summer of 2014 the Constabulary will move into the new police headquarters on the Aykley Heads site. This new building is estimated to save over £750,000 per year in running costs, as it will have a much smaller footprint and will be more efficient. In 2013 we also saw our Newton Aycliffe station co-locate with the fire service, which will save over £70,000 per year. We are currently working with our partners to identify other co-location options.

People

Staff

During 2013 I undertook a staffing review of my office and have reduced the number of staff in my office to the equivalent of 5.6 full time staff. This along with other savings, has reduced my spending by £0.2million. I am committed to having a lean structure with multi-skilled personnel. In addition to the staff employed within my office, I am using seconded staff from partner organisations to carry out specialist roles and I plan to offer internships to graduates.

From the 1st April 2014 the staff within my office will remain employed by me, as Police and Crime Commissioner. The rest of the support staff within the Constabulary will transfer to the employment of the Chief Constable, as the stage 2 staff transfer will have been completed. A copy of the staffing structure is available on my website: <http://www.durham-pcc.gov.uk/Document-Library/ODPCC-Structure-Chart-from-1-Nov-2013.pdf>.

In addition, with a view to using our combined resources effectively, the Chief Constable and I have entered into a 'Shared Services Agreement' whereby I will have access to the Constabulary's professional and technical resources to assist me in carrying out my functions to avoid the need to take on additional staff for this purpose.

Volunteers

I am encouraged by the increasing number of volunteers across the Constabulary, ranging from the Special Constabulary, volunteers from the community and the Neighbourhood Watch Network. This extended 'police family' enables the force to work effectively at all levels in local communities, tailoring the service to match local needs and finding long term solutions to local issues.

Within the force I have supported a recruitment campaign which successfully recruited a further 29 special constables. In total the force now has over 100 specials who all play a vital role and enable us to enhance the number of visible officers we have out in neighbourhoods. I am also championing neighbourhood watch and the vital role those volunteers play within our local communities and the reassurance they help to provide. We are very lucky to have over a third of all our households in County Durham and Darlington covered by a neighbourhood watch scheme. This is one of the highest coverages in the country.

Independent Custody Visitors

I am responsible for maintaining an Independent Custody Visiting Scheme which is a very well established scheme within the Durham Constabulary area. The scheme sees trained volunteers visit police stations to check on the welfare and treatment of detainees and to ensure that their rights and entitlements are being correctly observed. It offers protection to both detainees and the police, and reassurance to the community at large. There are currently twenty six custody visitors who fulfil this role.

The Chief Constable and I fully support the work of the Independent Custody Visiting Scheme throughout County Durham and Darlington. It is essential in this age of 'policing by consent' that local communities have the utmost trust and confidence in their police service. The Independent Custody Visiting Scheme is an important element in building and maintaining this trust. Further details of the scheme can be found on my website at: <http://www.durham-pcc.gov.uk/Get-Involved/Independent-Custody-Visitors.aspx>

I have also provided some funding to Durham Agency Against Crime to establish a 'Volunteer Police Cadet Scheme' which was launched in Darlington for young people aged 13-17yrs old to take part in an action packed programme covering education workshops, community support and help, problem solving local issues and activities including the Duke of Edinburgh Award Scheme.

Partnerships and Cooperation

Effective partnership working is essential in helping me to achieve my objectives/ priorities as set out in this plan, as many areas of policing and crime cannot be tackled by a single agency, for example anti-social behaviour, which needs a coordinated partnership approach from a variety of partners to ensure that effective and sustainable solutions can be found.

During 2013 we developed some excellent partnership working in relation to Hate Crime, Domestic Abuse and the Violence Against Women and Girls Strategy that I developed with the other two Police and Crime Commissioners in the region.

My aim is to continue to encourage and assist partners to work more closely together and to bridge gaps in service delivery throughout County Durham and Darlington. I expect this work to continue throughout 2014 to maximise the opportunities and develop the outcomes.

Commissioning

In my role as Police and Crime Commissioner I am responsible for commissioning a range of community safety services utilising funding streams which were previously directed to local authorities and other agencies.

I have developed a commissioning framework for onward investment and distribution of Community Safety Grants. For 2014-15 I decided to award a proportion of the funding to the Community Safety Partnerships, Youth Offending Teams and the Drug and Alcohol Action Teams. I have awarded the funding on the condition that these partnerships ensure that the funding is used towards the achievement of my priorities. This national funding has been reduced by 25% compared to the funding I allocated to these partners last year, however I do expect these partners to challenge themselves and achieve or even exceed current performance and identify areas where savings could be made next year.

After allocating a proportion of the funding to the partners, the remaining proportion of the fund will be used to create a 'Community Safety Fund Pot' to which organisations including those in the voluntary and community sector can bid for funding where they think that they can give added value and help to achieve my personal and community priorities.

From 2014 I will be in receipt of funding to commission victim and witness services. I have established a mechanism to ensure that this funding is spent in line with government guidelines.

For further information about the funding available and the process for applying please contact my office or details can be found on my website. <http://www.durham-pcc.gov.uk/Finance/Commissioning.aspx>

The Chief Constable is charged by law with the impartial direction and control of the police force. My role in holding the Chief Constable to account does not impinge on the legal authority of the Chief Constable and his force to maintain the Queen's Peace without fear or favour and without improper political interference. All operational policing decisions will therefore continue to be made by the Chief Constable and his officers.

Executive Board

In order to 'hold to account' I have established an Executive Board with the Chief Constable and our respective statutory officers, through which I will make key decisions relating to the police service. The Executive Board meets on a monthly basis and receives written reports and updates on the performance of the Constabulary, including budget monitoring at regular intervals. Any Key decisions which I make are included on the 'Decision Register' which is available on the website. <http://www.durham-pcc.gov.uk/Transparency/Decision-Register.aspx>

I am required to publish certain information as a means of improving accountability in line with national requirements and this is available on my website at <http://www.durham-pcc.gov.uk/Transparency/Who-We-Are--What-We-Do.aspx>

Force performance information will be published in my on the on my website. <http://www.durham-pcc.gov.uk/Your-Police/Performance/Police-Performance.aspx>

Audit Committee

The Audit Committee comprises 6 members who are independent of my office and Durham Constabulary and the Police and Crime Panel. The Committee meets at least 4 times per year. The Audit Committee is responsible for enhancing public trust and confidence in the governance of my office and Durham Constabulary. It also assists me in discharging statutory responsibilities in holding the Police Force to account. This is achieved by:

- Advising the me and Chief Constable according to good governance principles
- Providing independent assurance on the adequacy and effectiveness of my office and Durham Constabulary internal control environment and risk management framework.
- Overseeing the effectiveness of the framework in place for ensuring compliance with statutory requirements
- Independently scrutinising financial and non-financial performance with a view to advising both me and the Chief Constable of potential exposure to risks and weaknesses that might impact upon the internal control environment

Police and Crime Panel

The Police and Crime Panel will also monitor my progress towards the achievement of the objectives in this plan. The key role of the Police and Crime Panel (PCP) is to provide checks and balances on how I carry out my functions. They will do this by scrutinising my decisions and how I exercise my powers, including my progress towards the achievement of this plan. While the Panel is there to constructively challenge me, it also has a key role in supporting me in my role in enhancing public accountability of the police force. Further details of the PCP can be found at on Durham County Council's website at:

<http://www.durham.gov.uk/Pages/Service.aspx?ServiceId=8901>

Public Accountability

As an elected body I am ultimately accountable to you the community and I value all feedback from the public and stakeholders about the performance of achieving the priorities set out in this plan. Therefore to communicate progress to you:

- I will publish an Annual report which details my progress towards the achievement of the priorities.
- I will provide regular newsletters to my Community panels and meet with them at least twice per year.
- I will endeavour to ensure that my website is up to date with current performance information and utilise social media
- I will attend community meetings and meet with the public whenever possible.

Performance Management Framework

The performance management framework by means of which I will monitor the Chief Constable's achievement of the priorities and outcomes of this plan is set out below.

Policing is complex, and the aim must be to do the right thing for victims and communities without slavishly adhering to indicators and targets where there is a danger of chasing a target and missing the point.

For this reason I have set three primary measures (indicators) which will allow me to monitor these and which ultimately underpin all of my personal and community priorities:

Indicator	Measure	Desired Outcome
Crime	Victim based police recorded crime	Fewer victims of crime
Public Confidence	<p>The percentage of the public who believe that the police are dealing with issues that matter. This is measured by the percentage of respondents who state they 'agree' or 'strongly agree' with the following statement in the CSEW* 'The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area.'</p> <p>The percentage of people who think the police do a good job. This is measured by the percentage of respondents who say 'good' or 'excellent' when asked the following in the CSEW* 'Taking everything into account, how good a job do you think the police in this area are doing?'</p> <p>The percentage of the public who have overall confidence in the police. This is measured by the percentage of respondents who state they 'agree' or 'strongly agree' with the following statement in the CSEW* 'Taking everything into account I have confidence in the police in this area.'</p>	Improved percentage of people who agree with these statements
Victim Satisfaction	Overall crime victim satisfaction. This is measured by the number of victims who stated they were satisfied with the 'whole experience'	Increased levels of victim satisfaction

CSEW* is the Crime Survey for England and Wales.

All of my priorities should ultimately ensure you are being served by one of the very best forces in the country; therefore, I aim for top quartile performance in as many areas as possible. You should have confidence in the force to reduce crime, to do a good job and to tackle the issues that matter to you.

Achieving top quartile performance in some areas is going to be a major challenge in the face of continuing financial cutbacks. However despite experiencing rises in recorded crime, they are still below average levels. Confidence is our greatest area of challenge as despite having over 75% confidence we are not one of the top performers therefore we are exploring how we can increase confidence and improve our performance against this indicator. However satisfaction levels compare favourably with other forces.

In addition I will continue to monitor other areas of policing as I receive weekly force performance updates. If something concerns me then I will challenge the Chief Constable at the Executive Board meetings.

Equality and Diversity

As your PCC I take equality, diversity and human rights matters in policing seriously and want to ensure that residents within County Durham and Darlington are delivered a policing service which is equal and inclusive to all, as every person has a right to feel safe in their own environment and live free from crime.

As well as my own equality and diversity duties in complying with the Equality Act 2010, I am also responsible for the monitoring of equality and diversity matters within Durham Constabulary, both internal for staff (e.g. recruitment, employment monitoring, human rights etc.) as well as ensuring that Durham Constabulary adheres to the Act as part of its own duty to serve the public.

Getting Involved - How to Contact Us

Community Panels

I have established a series of community panels based on the 7 parliamentary constituency areas across County Durham and Darlington. My vision for the panels is that they would consist of approximately 50 people who will be consulted on an ongoing basis regarding a range of key policing issues. Throughout this plan period I will be using the panels more and will look to them to assist in:

- identifying local police and crime concerns
- evaluating and provide feedback on the effectiveness of local policing services
- reviewing performance against the Police and Crime Plan
- representing the diverse community safety needs of the localities
- acting as a channel of communication in wider public consultation activities

There are always seats available on the panels and I actively encourage people to apply as we would like as many people as possible to ensure that we have a diverse mix of people. Therefore if you would like further information or to express an interest in applying to be on a Panel, please visit my website or contact my office. <http://www.durham-pcc.gov.uk/Get-Involved/Join-the-Citizens-Panel.aspx>

PACT – Police and Communities Together

Where possible and if particular issues arise or hot spots appear I try to attend PACT meetings. I actively encourage people to attend PACT meetings as I believe that the PACT model is an excellent tool for engaging local people in problem solving, as PACT deals with local issues, in local areas and involves local people. You can find details of your local PACT meeting by looking up your local neighbourhood on the Constabulary website <https://www.durham.police.uk/Your-Neighbourhood/Pages/default.aspx>

Your Police, Your Say - Liaison with your Local Councillor

I meet regularly with local Councillors from County Durham and Darlington and I have already established surgeries prior to full council meetings in Durham, as well as having a regular 'slot' at the beginning of each Darlington Borough Council meeting.

These meetings will give your local councillor the opportunity to discuss policing issues and priorities with both myself and the Chief Constable on a regular basis. This will provide an extra link into communities and contribute to tackling crime at a local level.

MP Surgeries

I am keen to meet and listen to as many people as possible and I have been joining up with the seven MPs of County Durham and Darlington to co-host surgeries for people who want to discuss issues associated with policing and crime in their area. I will work with relevant partner agencies to respond to any concerns raised by members of the public.

Street surgeries

I regularly attend street surgeries with local councillors and MPs throughout different neighbourhoods within County Durham and Darlington. I see this as an excellent way for me to get to know directly from local people what their concerns are. I can then ensure these are addressed by the Constabulary which in turn helps increase public confidence and satisfaction levels.

Live online surgeries

Through the use of technology I host online surgeries, during which members of the public can post questions, comments, pictures or remarks to which I can then respond, to steer the debate about either general or specific topics on policing and crime.

Once the debate has concluded it remains online for the public to review as an archived record and computer software enables people to interact from the comfort of their living room or place of work; as long as they have internet access they can participate in the meeting. The meetings can be held at varying times with no overhead costs, such as room hire or transportation etc. By using technology in innovative ways and having online chat surgeries in the evening, for example, I can interact with people I would not normally meet during the day (busy parents or fulltime workers, for example).

Social media

I actively engage with local residents and partners through social media sites Twitter and Facebook. Using my personal Facebook and Twitter accounts I engage in two way personal conversations about my day-to-day activities as part of my role. Additionally, the organisation's business Facebook and Twitter accounts provide up-to-date communications about press releases and regular news events and activities that my office is involved in. To follow my activity as Police and Crime Commissioner, please refer to the contact details provided below.

Contact Details of the Office of the Durham Police and Crime Commissioner

Postal address:

Office of the Durham Police and Crime Commissioner,
County Hall,
Durham,
DH1 5UL

Telephone number: 03000 264632

Fax number: 0191 3834206

Email address: enquiries@durham-pcc.gov.uk

Website: www.durham-pcc.gov.uk

Business:



<http://twitter.com/DurhamPCC>



www.facebook.com/durhampcc

Personal:



<https://twitter.com/RonaldHogg1>



www.facebook.com/ronald.hogg.9



<http://www.youtube.com/user/DurhamPCC>



<http://www.flickr.com/photos/durhampcc/>

Appendix One – Plan on a page

Vision: To achieve excellence in local policing and the highest levels of public confidence by working alongside communities and partners to address what matters locally

Desired outcomes

Empowered Local Communities & Victims of Crime

- Effective engagement
- Listening to feedback
- Defining policing services

Effective Partnerships

- Shared working arrangements
- Encourage partner contribution to delivery of priorities

Intelligent Use of Resources

- Ensure an efficient and effective police service

Use of Resources

My objectives for achieving these outcomes:

Community Priorities

- Tackle anti-social behaviour
- Tackle the harm caused to individuals & communities by alcohol & drugs
- To improve road safety by tackling careless and dangerous driving, speeding, illegal or inconsiderate parking, mobile phone use when driving and other inappropriate behaviour.
- To make our policing services visible and accessible at all

Personal Priorities

- Reduce the impact of domestic abuse, particularly violence against women and girls
- Reduce the impact of hate crime
- Improve engagement with local communities across County Durham and Darlington

Value for Money

- Set the police precept and budget, ensuring community needs are balanced against availability of resources
- Produce an effective commissioning strategy and monitoring arrangements
- Develop appropriate collaboration

What will help me to achieve my objectives:

High Quality Policing

- Monitoring of police performance to ensure Durham Constabulary:
- Protect Neighbourhoods (particularly the vulnerable & victims)
 - Tackle

Effective Communication and Engagement

- Establish community and victim panels
- Communication & Engagement strategy & Action Plan
- Equality & Diversity

Working with others

- Community safety
- Drug & Alcohol services
- Youth Offending / Safeguarding children
- Criminal justice services
- Victim services

Effective commissioning

- Develop an appropriate commissioning strategy
- Consider joint commissioning with partners
- Involve

How I will align our resources:

People

- Effective staffing resource for the office of Police & Crime Commissioner
- Provide appropriate levels of staffing resources to enable the Chief Constable to deliver high quality policing services
- Monitoring of force compliance with Public Sector

Resources

- Ensure effective management of assets e.g. Estate Strategy
- Ensure effective ICT capability
- Maximise opportunities for collaborative working with commissioned agencies where appropriate
- Develop shared use arrangements with partners

